

Disability Policy Berry Lane Dental Clinic

The practice and its personnel will not treat a disabled person less favourably than another person because of a disability.

Less favourable treatment includes: refusing to treat a disabled patient giving a disabled patient a lower standard of service or treating him or her in a worse manner than an able-bodied patient and offering a disabled patient less favourable terms.

The practice will do its best to change or remove policies, practices and procedures that make it very difficult or impossible for a disabled patient to use the practice.

Numerous features of the practice enable access for patients with disabilities.

There is car parking immediately outside the building.

We have a ground floor surgery for patients who are unable to use the stairs.

The external and internal doors are broad enough to accommodate wheelchairs.

External sensor light ensure safe access for all during the dark winter months, but especially for people with visual impairments.

We have a removable ramp that we put in place for wheelchair users when they visit.

Commonly used printed practice literature is available in a large print format on request.

We have the facility to communicate by email and SMS text message rather than by telephone which can make life easier for people with hearing impairment.

Unfortunately, we do not have space for a disabled toilet, but are considering this in future.

Previous version 18/11/2018

Reviewed By Scott Aaron 15/11/201

Review Date 30th November 2021